EXHIBIT D

Action Item from April 24, 2001

Purpose	The purpose of this document is to provide the requested information from the April 24, 2001 Task Force meeting. The information requested was a status on BellSouth initiatives to resolve fallout of certain errors. The error codes came from the PMAP document provided by K.C. Timmons with AT&T. The error codes described in this document are a subset of all error codes.
Error code 8825	8825 error codes are comprised of different type errors. These errors can range from internal system errors, internal system edits, system defects, CLEC errors and other assorted errors. The Flow-through team reviews these errors on a monthly basis and targets errors of 100 or more occurrences per month. The items identified are processed through the internal process for determining needs and action plan to correct. BellSouth has numerous features identified for correction and are in the process to determine targeted release dates for a release.
Error code 7115	Internal system error - "DSAP Telephone Number Not Found". This error is occurring mostly on Req Type J orders. This has been identified as a defect and is currently in the escalation process to be corrected.
Error code 7465	Internal system error - "Cannot Cancel Order". This error occurs when a supp is received on an order that is in the Q status, been canceled or being reviewed by another system. A feature to correct this error has gone through the internal process and is waiting a targeted release date. **(This item was prioritized by the Task Force on 4/24/2001)**
Error code 7645	Internal system error - Denotes an inconsistency between the CSR service address and the LSR service address. This error is two-fold. Part of this error occurs because of a defect and the other part will be a feature. A feature, as well as the defect has gone through the internal process and a targeted release date for both is being negotiated.
Error code 7718	Internal system error - "Unable to Retrieve Process PSO". Occurs when the system is unable to locate a pending service order on an account and another LSR or a Supp has been received. This error can occur because the order is out to another system or the internal system simply cannot locate the PSO. A feature has gone through the internal process and is waiting for a targeted release date.
Error code 8820	Internal system error - Possible to indicate a number of conditions. Items that have been identified are going through the internal process for determining the exact cause of the error.
Error Codes 7630 and 7110	Internal system errors - Errors are encountered by internal systems on irregular basis. No exact cause has been determined. BellSouth is continuing to isolate the problem.

Attachment 2